



Welcome to Chops City Grill in Bonita Springs!

Exciting Changes Coming to Your Dining Experience!

Starting Monday, February 3, we are transitioning to the FOCUS Point of Sale System, bringing an enhanced and seamless experience to our guests.

As part of this transition, our current loyalty and gift card program will be changing at this location. But don't worry—there are still great options available for our valued loyalty members!

Loyalty Program Update

While our loyalty program at Chops City Grill in Bonita Springs will no longer be active, members can still earn points and redeem rewards at Pazzo! and Chops City Grill in Naples until later this summer when a brand-new loyalty program will be launching!

Loyalty Member Options. Guests with loyalty points have several choices:

- **Convert Points to Gift Certificates**

Exchange your points for \$25 gift certificates for the equivalent amount - with no expiration date.

- **Use Points at Other Locations**

Continue earning and redeeming your points at Chops Naples or Pazzo! over the next few months.

- **Redeem Now**

Apply all your available points to your current dinner bill at Chops City Grill Bonita Springs.

- **Save for the Future**

Hold onto your points and have them automatically converted into our new loyalty program coming soon!

Please note: As of Monday, February 3, guests will no longer earn new points at Chops City Grill in Bonita Springs.

Exciting News! A New & Improved Loyalty Program is Coming Soon!

This summer, Phelan Family Brands will introduce a brand-new loyalty program across all 10 restaurant concepts, making it easier than ever to earn rewards!

- Automatic Enrollment – Existing members will be seamlessly transferred into the new program.
- More Ways to Earn & Redeem – Enjoy exclusive benefits at all participating locations.
- Stay Tuned! – More details coming soon.

Gift Card Policy Update

With the transition to FOCUS, gift cards will also undergo changes.

Gift Card Options:

- **Transfer Your Gift Card**

Convert your balance into \$25 gift certificates for continued use at Chops City Grill in Bonita Springs.

- **Use Gift Cards at Other Locations**

Continue using your gift card at Chops Naples and Pazzo!

Moving forward, gift cards purchased at the Chops City Grill in Bonita Springs location or through chopsbonita.com will be redeemable at Keewaydin's and Phelan Family Brands other locations like Deep Lagoon, Pinchers, Two Fillets and Texas Tony's. They will not be redeemable at Chops City Grill in Naples , Pazzo! Cucina Italiana or The Bay House.

Thank you for being a valued guest at Chops City Grill in Bonita Springs!

We appreciate your loyalty and look forward to serving you with our new and improved systems.

Questions? We're Here to Help!

Our staff is available to assist with any concerns. Don't hesitate to ask a team member or manager for assistance. Or reach out to us at info@gr8food.net